# Information Integration for Improved City Construction Supervision

A Data Level Information Integration Approach

Information Center Beijing Municipal Construction Committee

> Dr. Xie Dongxiao Director Oct-2008

# Agenda

- The Inevitability Demands for Integration
- Ultimate Goals Data Sharing & Exchange
- The Right Path Application Level vs. Data Level
- Roadmap Data Level Integration
- Step by Step Data Level Integration
- Enhanced Manageability Related Software Designs

# The Inevitability – Demands for Integration

## Current Issues

- Inefficient to share information with different structures and perspectives
- Difficult to have different applications to work accordingly
- Impossible to search or analysis information across the board
- Loosely-defined data exchange has been the bottleneck to serve higher demands

## Future Challenges

- Establishing a highly efficient data sharing mechanism to build a cooperative working environment across different departments
- > Defining an intelligent data exchange infrastructure to serve broader demands
- Maintaining a centralized data management to support search and analysis for complex demands
- Building data warehouse combined with BI tools to support object orientated data analysis in various dimensions to support decision making

## Our solution

A fully pledged data level information integration is the key to hold the final success for solving our current problems as well as tackling future challenges

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# Ultimate Goals - Data Sharing

## Our views for data Sharing

- Seamless Sharing: within the same agency, different systems have access to the same information at any given time, greater data usage and better collaboration.
- Single Owner: a piece of data is maintained by its single assigned owner while used by others, assuring high data quality.
- General Analysis Support: information can be further used to support general analysis.
- Mechanisms for data sharing
  - Butterfly Schema
    - A basic peer to peer data sharing, a data pipe is built between single reader and the owner, once they agreed.
  - Star Schema
    - A orchestrator controls all the data sharing and maintainness. It sends data to different systems while receiving data from its corresponding owner for maintainness.

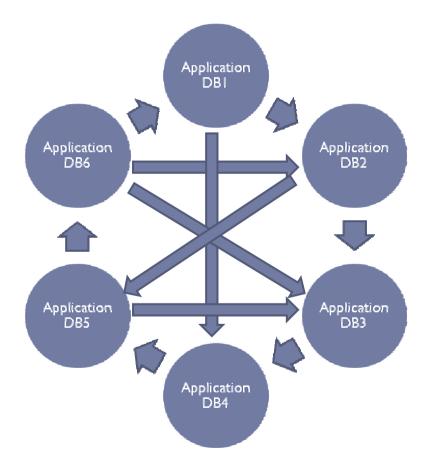
# Data Sharing - Butterfly Schema

## Pros:

 Easy to use when little data sharing is required

#### Cons:

- No centralized access control nor orchestration
- Building direct data pipe between two peers results a spaghetti environment
- Cost of maintainness increases dramatically as sharing structure gets complex
- Data sharing chaos, everyone get confused



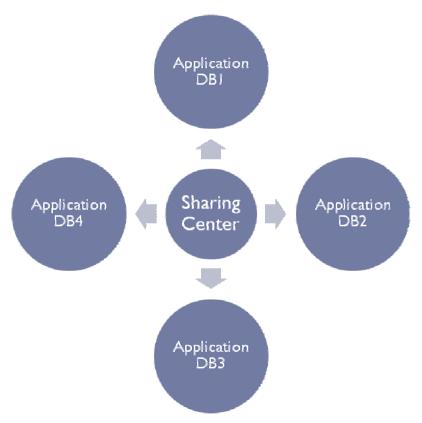
# Data Sharing – Star Schema

Pros:

- The center orchestrates all the data sharing and maintaining
- Owner and its readers do not need to build peer to peer data pipes
- Cost of maintainness has linear increases regardless of sharing complexity
- Good for complex sharing demands

## Cons:

- The center needs to maintain high availability
- The orchestrator needs to understand the nature for every data sharing demand while trying to maintain data at high quality at all times



# Ultimate Goals - Data Exchange

#### • Our views for data exchange:

- Cross Agency Collaboration: Information can be exchanged among agencies on demand, based on pre-defined rules.
- Final vs. Intermediate: Information exchanged among agencies usually presents result of the work, unlike data sharing needs to reflect the current state of the information regardless of its completeness.
- A must-have for e-Government: With data exchange mechanism, we can start to work on inter-government collaboration, the e-Government.
- Promotes Standard Protocols: the key to build a successful exchange mechanism is to evolve a set of protocols that can be widely used by others.

# Data Exchange – Features

- Unique Identity: Everyone involved in data exchange has its own ID to identify itself in the system
- Enforcing Security: Exchanged information will be encrypted and everyone will have its own private key for decryption upon information arrival
- Service ID: Everyone can adapt or create a data exchange service in the system. Each service will be assigned with a unique ID, which leads to instructions on how to interpret the received data
- Client: Everyone involved in data exchange will use a client software to get connected with the exchange service center.
- Server: Each data exchange server will need a managing software to handle various of work: client registration/logon, moderate data exchange, data forwarding, etc.

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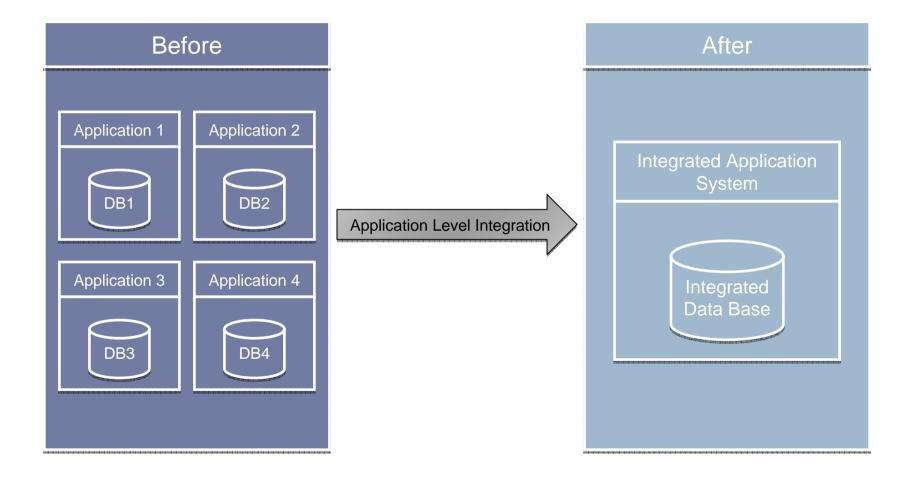
# The Right Path – Application Level

#### Integration at Application Level

- A top-down approach:
  - Analyze all workflows across the agency
  - Correctly partition the resource into different departments
  - Derive a single application solution for the entire agency
  - Applying a unified software structure to present each workflow while maintaining their interrelationships
  - Defining all the rights and constrains for the user
- Pros and Cons:

- A clean design: unified solution, instant data sharing
- Unfriendly to changes: rapid changes of workflows within the agency will require constant changes made in the system, sometimes can be catastrophic
- Feasible for agencies that are unlikely to introduce changes in their operations banking, insurance, telecommunication, etc.

# Integration at Application Level



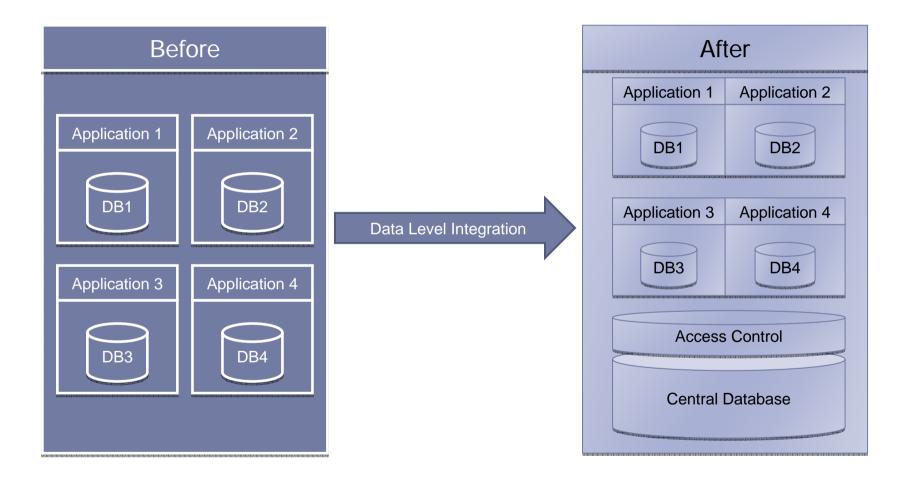
# The Right Path – Data Level

## Integration at Data Level

- A workflow independent approach:
  - Build a subject-oriented database for centralized data sharing and maintaining
  - Build control mechanism to give each application the right to access information based on their work demand
  - Publish data services to start sharing
  - Each application update itself to connect to different data services for information sharing
  - Each data is properly maintained by its owner application at the code level
  - Periodically check data quality and notify the owner application whenever improper maintainness occurs
- Pros and Cons

- Subject-orientated data integration process has little to do with the current workflows, thus relatively stable
- Extra management work is introduced to maintain a high efficient data sharing
- Feasible for agencies that are likely to change its operations and re-allocate its resource based on the fast developing market - construction, real estate, etc.

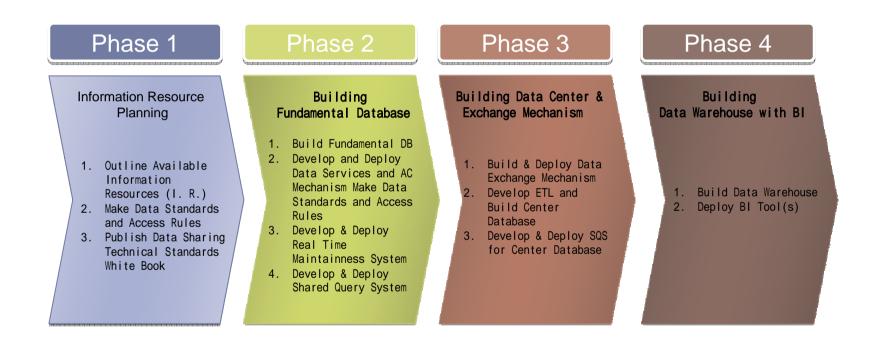
# Integration at Data Level



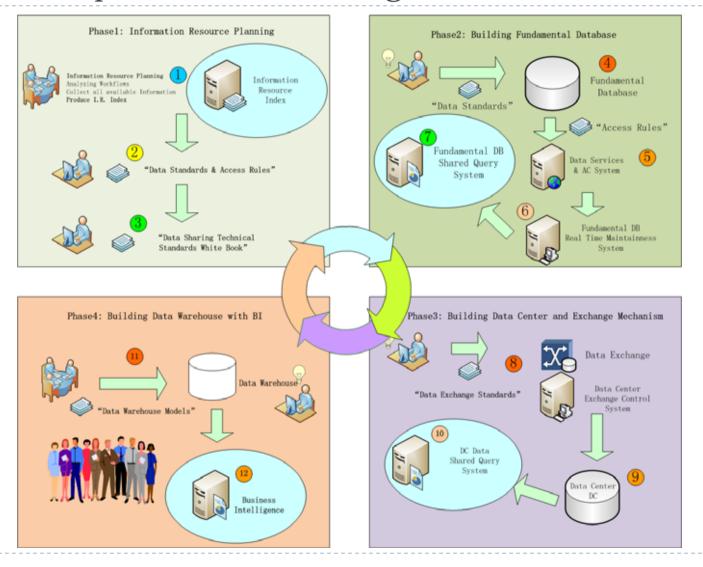
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## Roadmap – Data Level Integration Overview



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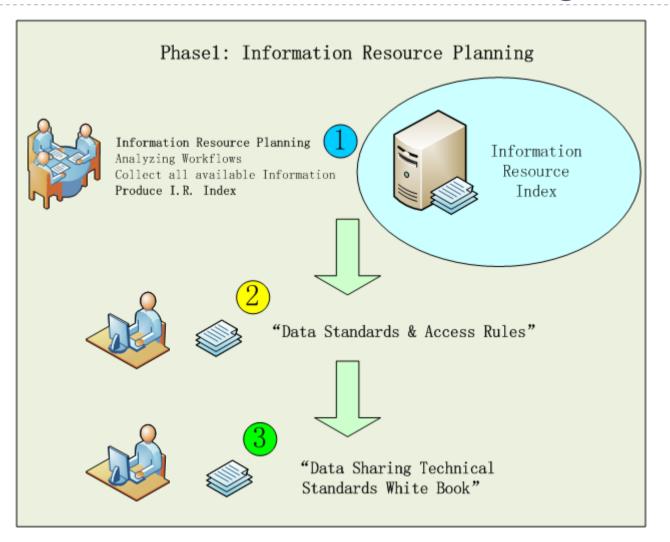
# Roadmap – Data Level Integration Overview

	Data Lev	el Information Integra	ition Work Sheet			
	Steps	Document	Software	Management		
Phase1: Information Resource Planning	1. Outline Available Information Resources (I. R.)	I.R. Index	I.R. Directory System	I.R. Management Standards		
	2. Make Data Standards and Access Rules	Data Standards & Access Rules				
	3. Publish Data Sharing Technical Standards White Book	Data Sharing Tech. Standards White Book				
Phase2: Building Fundamental Database	4. Build Fundamental DB					
	5. Develop and Deploy Data Services and AC Mechanism		Data Service and Access Control System	Application to Fundamental DB Access Standards		
	6. Develop & Deploy Real Time Maintainness System		Real Time Maintainness System	Fundamental DB Maintaining Standards		
	7. Develop & Deploy Shared Query System		Shared Query System	Fundamental DB Data Query Inquiry Standards		
Phase3: Building Data Center and Exchange Mechanism	8. Build & Deploy Data Exchange Mechanism	5	Data Exchange Management System	Data Exchange Standards		
	9. Develop ETL and Build Center Database		ETL System	Subject Oriented Data Update Standard		
	10. Develop & Deploy SQS for Center Database			Data Center Query Inquiry Standards		
Phase4: Building Data Warehouse with BI	11. Build Data Warehouse	Data WH Models				
	12. Deploy BI Tool(s)		Business Intelligence Tool(s)	BI Usage Inquiry Standards		

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# Phase 1: Information Resource Planning



# Step1: Outline Available Information Resources

- Adapt theories and practices introduced by IRP(Information Resource Planning)
- Analyze all the current workflows to understand the input and output of each workflow as well as their inter-relationships
- Using available tools, consistently applying the same methods/standards to identify the semantic of each piece of data and thus find out the duplicated data

# Step2: Make Data Standard and Access Rules

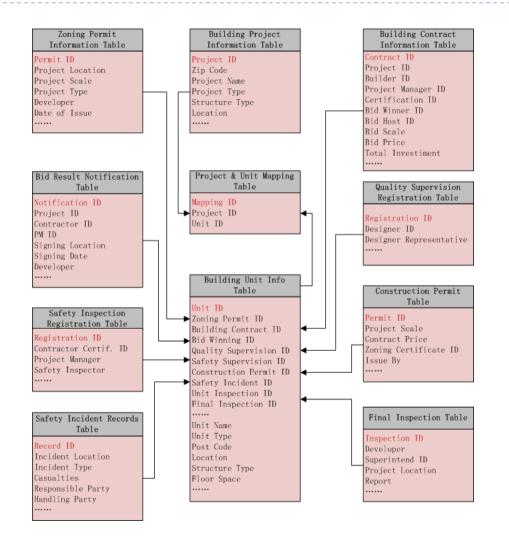
## Data Standard

- Understand the meaning of workflow-independent design, that is to identify commonly shared subjects among the data, by analyzing each workflow
- Partition all the data (without multiplicity) based on the subjects they present, and define relationships among different subjects
- Subjects later become tables; data becomes attributes of the table; relationships between each subject form the reference constrains of the tables - the data standard

## Access Rules

- Access rules contains the rights for different application to maintain and retrieve data
- Since there are duplicates for certain data, it is critical to assign the ownership to one of the duplicates that ensures the highest authenticity
- Applications will commit to maintain its own data as soon as it registers for data sharing
- > Other applications who are not the owner will be given access rights to read the data if needed

## **Example of Data Standard**



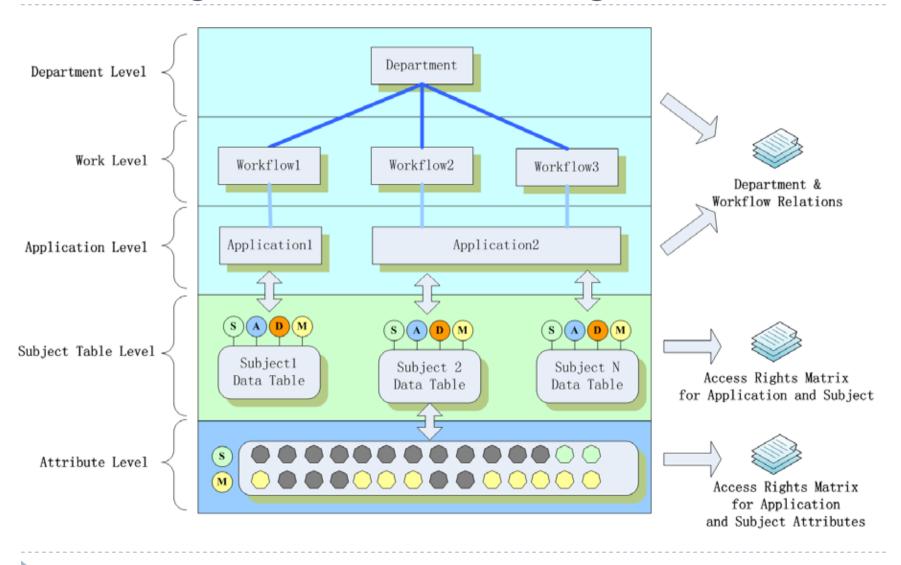
# Practice of Making Access Rules

## Access rules are defined in a "5Levels-4Rights-3Tables" scheme

- ▶ 5 Levels:
  - Department
  - Work
  - Corresponding application
  - Data Table
  - Attributes of the data within data table
- 4 Rights:
  - Read
  - Add/Insert
  - Modify
  - Delete
- > 3 Tables:

- Department and Workflow Relation
- Access Rights Matrix for Application and Subject
- Access Rights Matrix for Application and Subject Attributes

# "5level-4rights-3sheets"Scheme Diagram



# Access Rights Matrix for Application and Subject

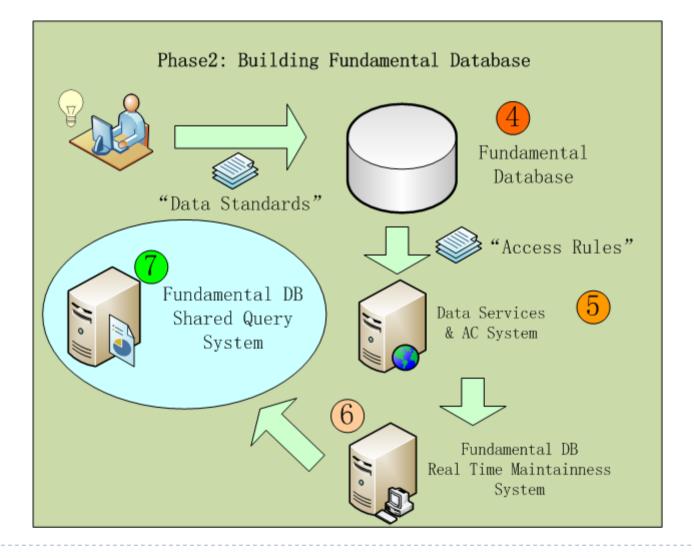
Access Rights Matrix for Application and Subject Attributes																
Table Access Rights	Proj./Unit Info.			Contract Info.			Company Info.			Person Info.						
Applications		Mod.	Add	Del	Get	Mod.	Add	Del	Get	Mod.	Add	Del	Get	Mod.	Add	Del
Construction Proj. Monitoring																
Building Contract Bidding																
Building Quality Control																
Construction Security Monitoring																
Building Permit Control																
Company Certification																
Career Certification																
Certification Real Time Management																
Statutory Enforcement Management										×						
Project Final Inspection																

# Step3: Publish Technical Requirement for Data Sharing

 The standards explains the statutory requirement for any application to update itself in order to enable data sharing

Data Sharing Technical Standards White Book Chapter Reference						
<ol> <li>Summary         <ul> <li>Purpose</li> <li>Audience</li> <li>Key words Definitions</li> <li>General References</li> </ul> </li> <li>IT Infrastructure         <ul> <li>Hardware Requirement</li> <li>Required System Software</li> <li>Database Requirement</li> <li>Related Applications</li> </ul> </li> <li>Standards and Rules         <ul> <li>System Management Standards</li> <li>Fundamental DB Standards</li> <li>Web Access Standards</li> <li>OA System Access Standards</li> <li>Basic Tech. Standards</li> </ul> </li> </ol>	<ul> <li>4. System Update Practices <ul> <li>a. Requirements for Data Sharing</li> <li>b. Make Update Plan</li> <li>c. System Update</li> <li>d. System Testing</li> <li>e. Deployment and Training</li> <li>f. System Beta Release</li> <li>g. System RTM Release</li> <li>h. Operation Management</li> <li>i. Collecting New Requirements</li> </ul> </li> <li>5. System Management <ul> <li>a. Register to Data Sharing</li> <li>b. Data Retrieve and Upload</li> <li>c. Procedure for changes</li> </ul> </li> <li>6. Tech. Documents Required from the Vendor</li> </ul>					
<ul> <li>3.Standards and Rules</li> <li>a. System Management Standards</li> <li>b. Fundamental DB Standards</li> <li>c. Web Access Standards</li> <li>d. OA System Access Standards</li> </ul>	<ul> <li>5. System Management <ul> <li>a. Register to Data Sharing</li> <li>b. Data Retrieve and Upload</li> <li>c. Procedure for changes</li> </ul> </li> <li>6. Tech. Documents Required from the</li> </ul>					

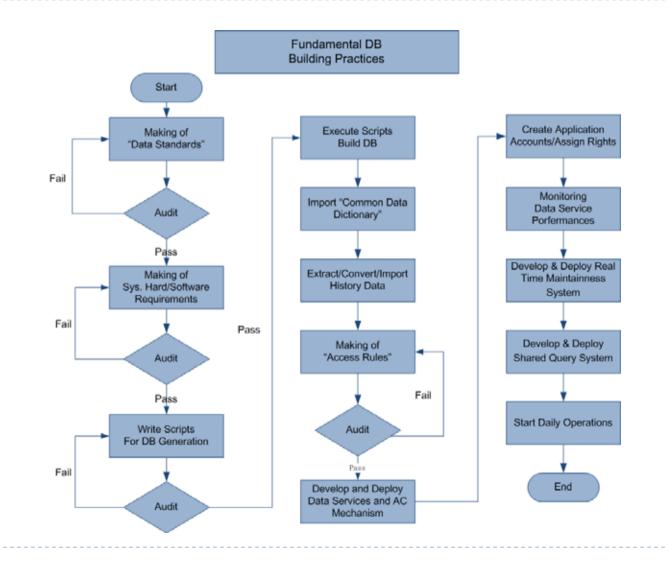
# Phase 2: Building Fundamental Database



# Step4: Building Fundamental Database

- Analyze the data standard obtained from phase 1 for possible errors
- Finalize the naming convention for subjects(tables) and data (attributes)
- Introduce necessary index, views, and constrains to enforce service performance as well as to maintain the correct relationships among different subjects
- Write scripts to build the database
- Check the hardware environment to meet the performance requirements
- Run scripts to generate database, import history data (Possibly need data migration tool support) and required CDD (Common Data Dictionary)

# Process Diagram for Building Fundamental Database



# Step5: Develop and Deploy Data Services and Access Control Mechanism

## Data Service Development

- Can be automatically generated by managing tool since all the services are atomic and subject orientated, independent to workflow
- > Applications can call services in different orders to meet their work requirements

## Data Service Deployment

- All services are deployed in the form of Webservices, thus complaint with all XML standards
- The keys to deployment are load balancing and dynamic hardware resource allocation

## Monitoring Data Service

- Monitoring the performance of each data service
- Monitoring the data access pattern of each application and across the board to tune up data serving for better sharing experience
- Monitoring is done by watchdog software developed to reflect real time situation

# Data Service Deployment Choices – Centralized Deployment

## • Definition:

- Maintaining single set of data services for each subject(table)
- All data sharing requirements go through a single moderator
- Moderator calls to the correct data services for different sharing requests

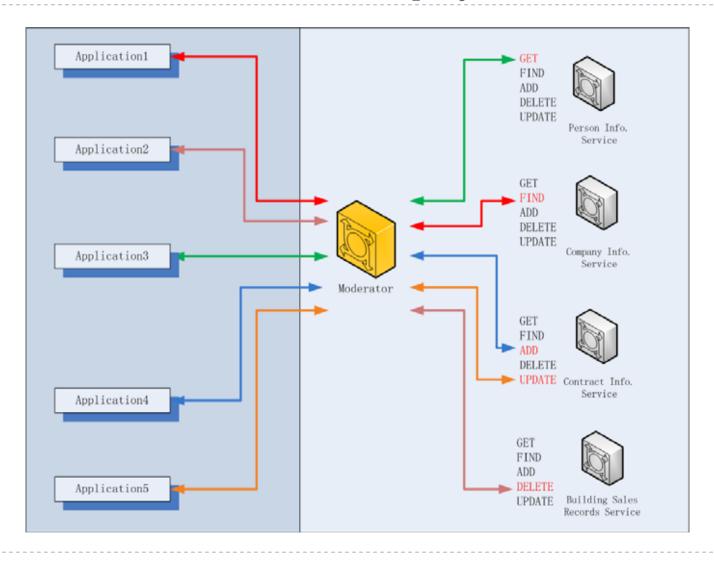
## Pros:

Unified service controlling and monitoring, easy access control

## Cons:

- Lack of personalization
- Single point failure threats the whole system
- Service update error will affect entire system
- Error on access control will cause illegal data sharing

# Schematic for Centralized Deployment



# Data Service Deployment Choices – Distributed Deployment

# • Definition:

- Deploy set of data services separately for each application based on its specific sharing demands
- Access control is built-in with the service set to enforce proper data sharing
- The same data service to different application can have different versions (attributes right control)

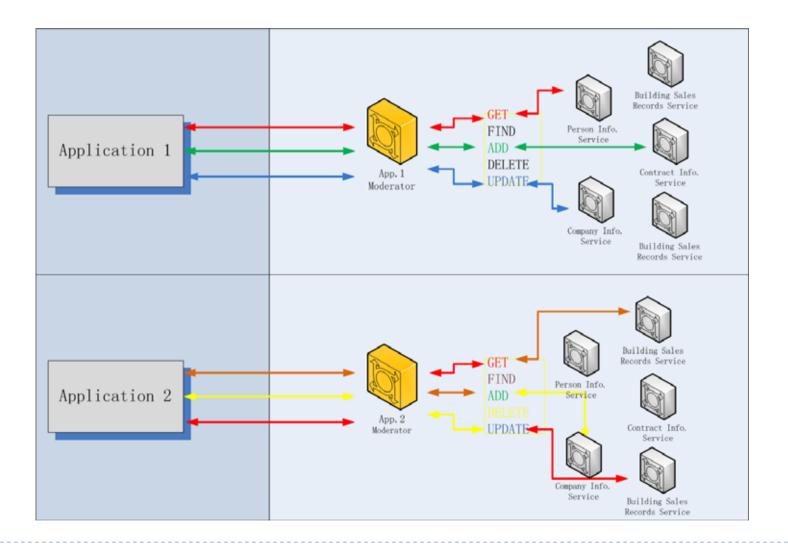
## Pros:

- Better personalization
- Single point failure has no effect on the system
- Data services deployment does not interfere with other services
- Better access control and monitoring
- Easy to fine tune data services to utilize available hardware resources

# Cons:

- Managing different versions of data services to the same subject is a challenge
- Multiple deployments for different applications are inefficient
- Hard to monitor the overall service performance

# Schematic for Distributed Deployment



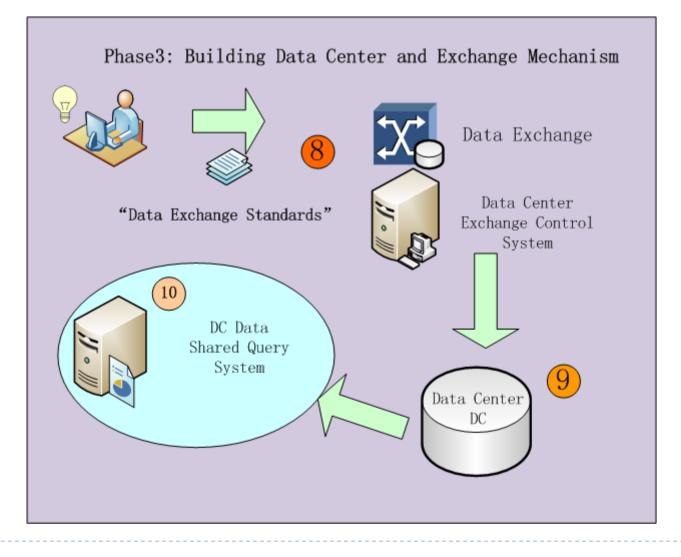
# Step6: Develop Database Real Time Maintainness System

- Maintaining data stored in fundamental database
- Build backup and restore mechanism
- Build lock down mechanism for different subjects
- Build service logs to trace back possible errors
- Improve overall service availability

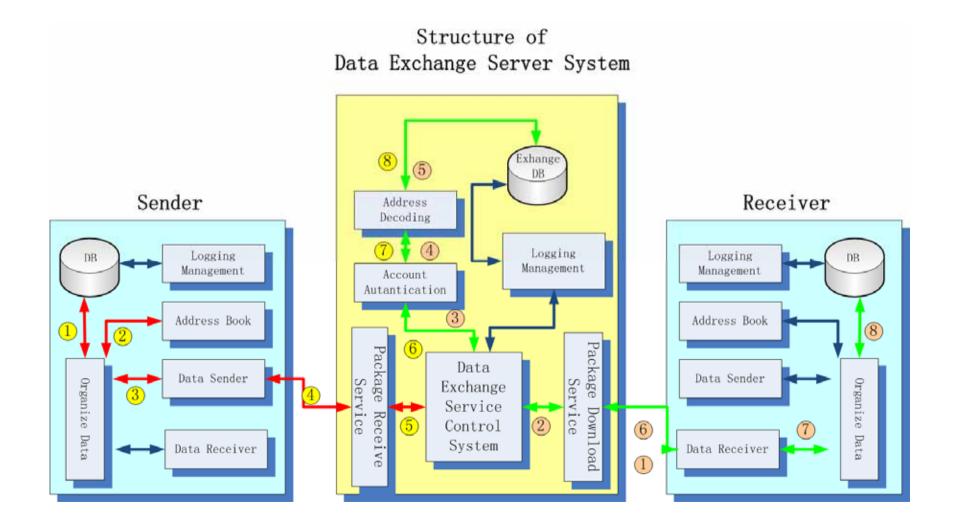
# Step7: Build Shared Query System

- Provide fast access to all the data stored in the database
- Easy to configure queries across subjects for higher management needs
- Present data in different formats (charts, graph, dashboard) for intuitive views of the current data storage
- All end users can leverage the established queries
- A query can be copied/shared to other SQS systems for crossagency collaboration

### Phase3: Build Data Center and Exchange Mechanism



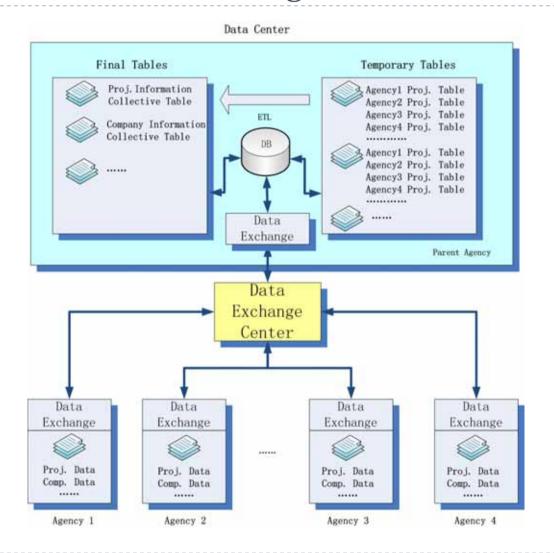
### Step8: Build Data Exchange Mechanism



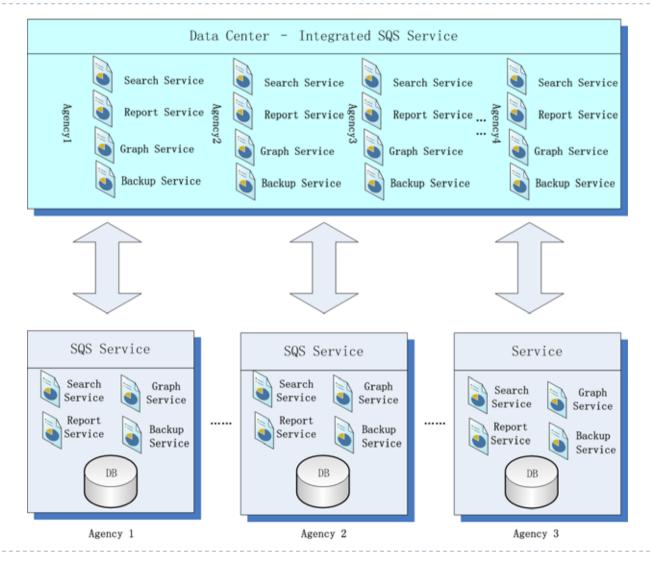
## Step9: Build Data Center

- A collective data storage for its subsidiary fundamental databases
- Has its own data standard, subject orientated, which can cover all the subjects defined among its subsidiaries
- Exchange mechanism is responsible for receiving, extracting, and storing data into data center for every subsidiary fundamental database, along with its defined subjects - a temporary storage
- A ETL tool is used at data center to periodically analyze the subjects from different subsidiaries, convert the data into data center's own standard, and store the converted data under proper subject - a final storage

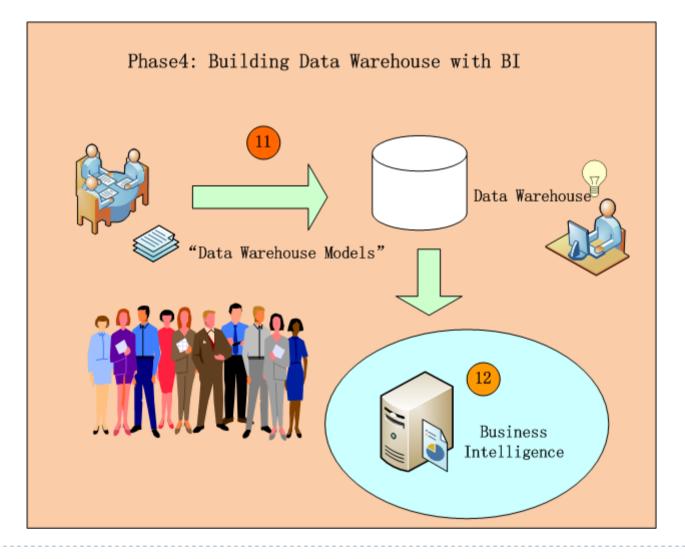
### Data Center and Exchange Mechanism Diagram



### Step10: Build Shared Query Tools for Data Center



### Phase4: Data Warehouse and BI Development



## Step11.12: Building Data Warehouse with BI

- Using Data Center as source
- Compliant to all Data Warehouse features and requirements Object Orientated, Multiple dimensions with Data Mart support, etc.
- Select proper BI tools for data mining
- Establish data warehouse management support
- Contribute in decision making process

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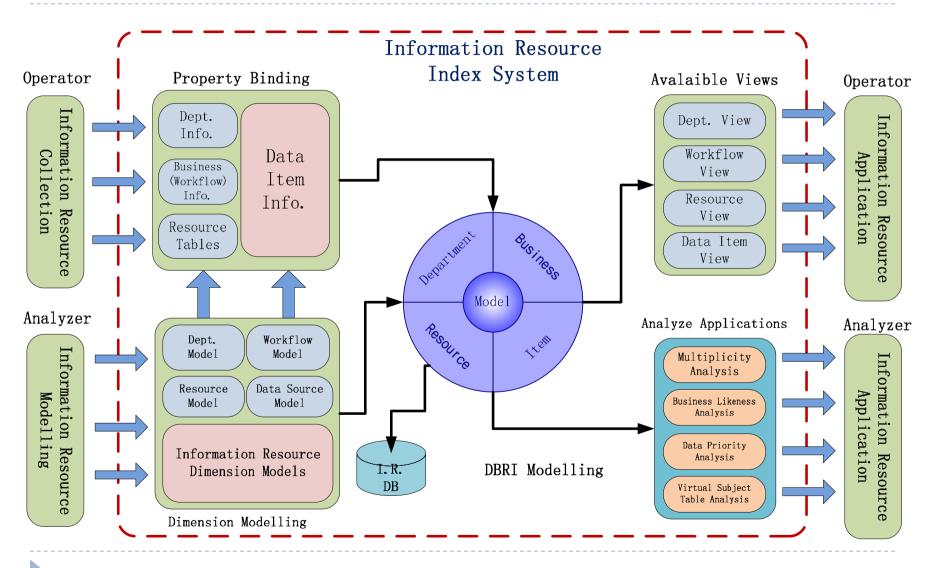
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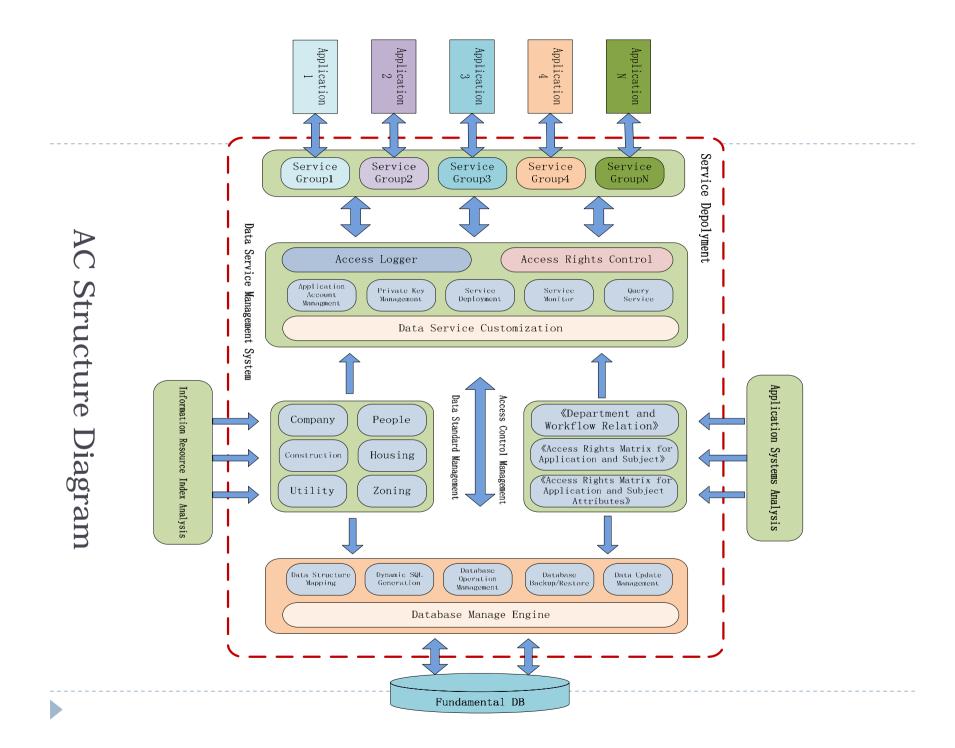
# Enhanced Manageability – Related Software Designs

- All developed software will serve the managing requests for better data sharing and exchange
- In summary:

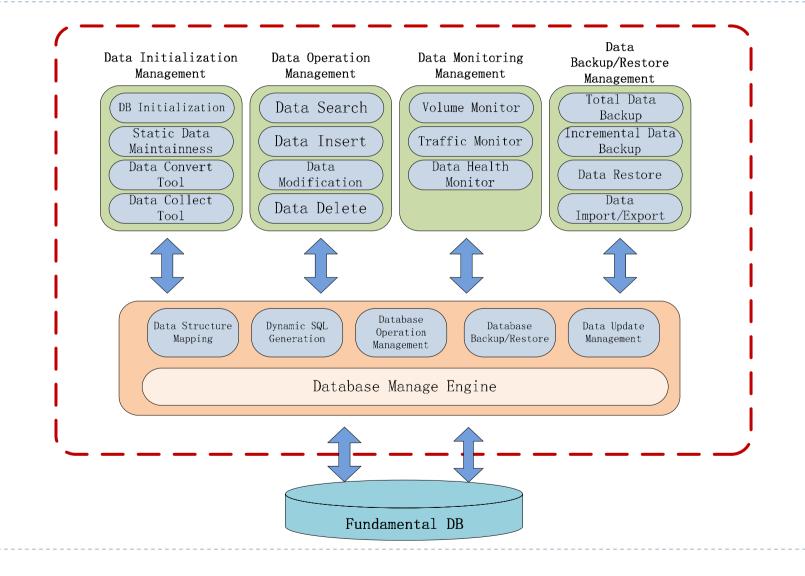
- IRDS: Information Resource Directory System
- AC: Access Control System
- RTM: Real Time Maintainness System
- SQS: Shared Query Support System
- DX: Data Exchange System

### **IRDS Structure Diagram**



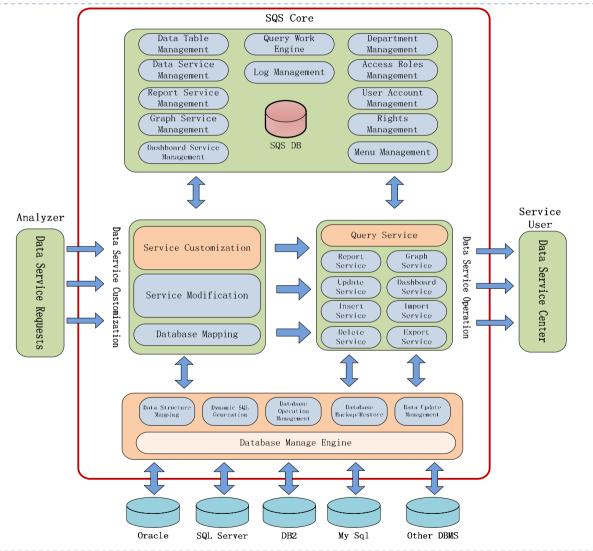


#### **RTM Structure Diagram**



### SQS Structure Diagram

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### Thank You

